Transitioning to ICD-10

***Presented by*:**

The Centers for Medicare & Medicaid Services

June 20, 2013

I068 Other rheumatic aortic valve diseases
I069 Rheumatic aortic valve disease, unspecified
I070 Rheumatic tricuspid stenosis
I071 Rheumatic tricuspid insufficiency
I072 Rheumatic tricuspid stenosis and insufficiency
I078 Other rheumatic tricuspid valve diseases
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ICD-10 Basics
ICD-10 Implementation

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ICD-10 Compliance Date

- The compliance deadline for ICD-10-CM and PCS is **October 1, 2014**

ICD-10 DEADLINE
Oct 1, 2014

What is ICD-10?

In 1990, the World Health Organization (WHO) approved the 10th Revision of the International Classification of Diseases (ICD), which is known as ICD-10.

What

- A method of coding:
  - The patient's state of health and
  - Institutional procedures
- In the U.S., ICD-10 includes:
  - ICD-10-CM : clinical modification of WHO standard for diagnoses that is maintained by NCHS and is for specific use in the U.S.
  - ICD-10-PCS: inpatient procedures developed and maintained by CMS

Why

- ICD-10-CM and PCS are complete revisions of their U.S. developed ICD-9 counterparts, which were adopted in 1979
  - More information per code
  - Better support for care management, quality measurement, & analytics
  - Improved ability to understand risk and severity

Who

- All HIPAA-covered entities must use ICD-10 for information they transmit electronically

When

- **Compliance Date: 10/1/14**
  - Outpatient services are based on the Date of Service
  - Inpatient services are based on the Date of Discharge

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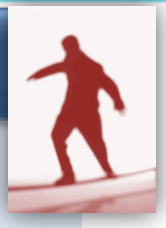
Why ICD-10 Matters

- ICD-10 Advances Health Care and Implementation of eHealth Initiatives
- ICD-10 Captures Advances in Medicine and Medical Technology
- ICD-10 Improves Data for Quality Reporting
- ICD-10 Improves Public Health Research, Reporting and Surveillance

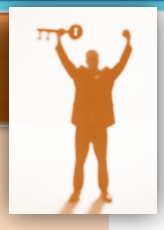
ICD-10 Compliance

Opportunities for Compliance



- Improve accuracy of payment policies and implementation of payment policies
- Improve coding practices & claims payment accuracy and efficiency
- Enhanced fraud, waste, abuse prevention and detection
- Foundational for health care reform
- Better quality measurement through improved identification of patient populations
- More accurate understanding of population health
- Enhanced research and analytics

Risks of Non-Compliance



- Incorrect or slow claims payment
- Increased risk of improper payments
- Increased error rates
- Penalties for non-compliance
- Increased appeals and customer service volume
- Incorrect or slow Medicare as a Secondary Payer and Coordination of Payments processes
- Disruptions in research, analytics, and longitudinal reporting
- Disruptions to surveillance and public health reporting

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CMS ICD-10 Implementation

CMS ICD-10 Implementation Today

Medicare Implementation

- The Medicare implementation is on track.
- Internal testing started.

State Medicaid Agencies

- CMS conducted a State assessment in January 2013 and in early May 2013. May results currently are being compiled.
- Assessment response rate was 94% in January 2013.

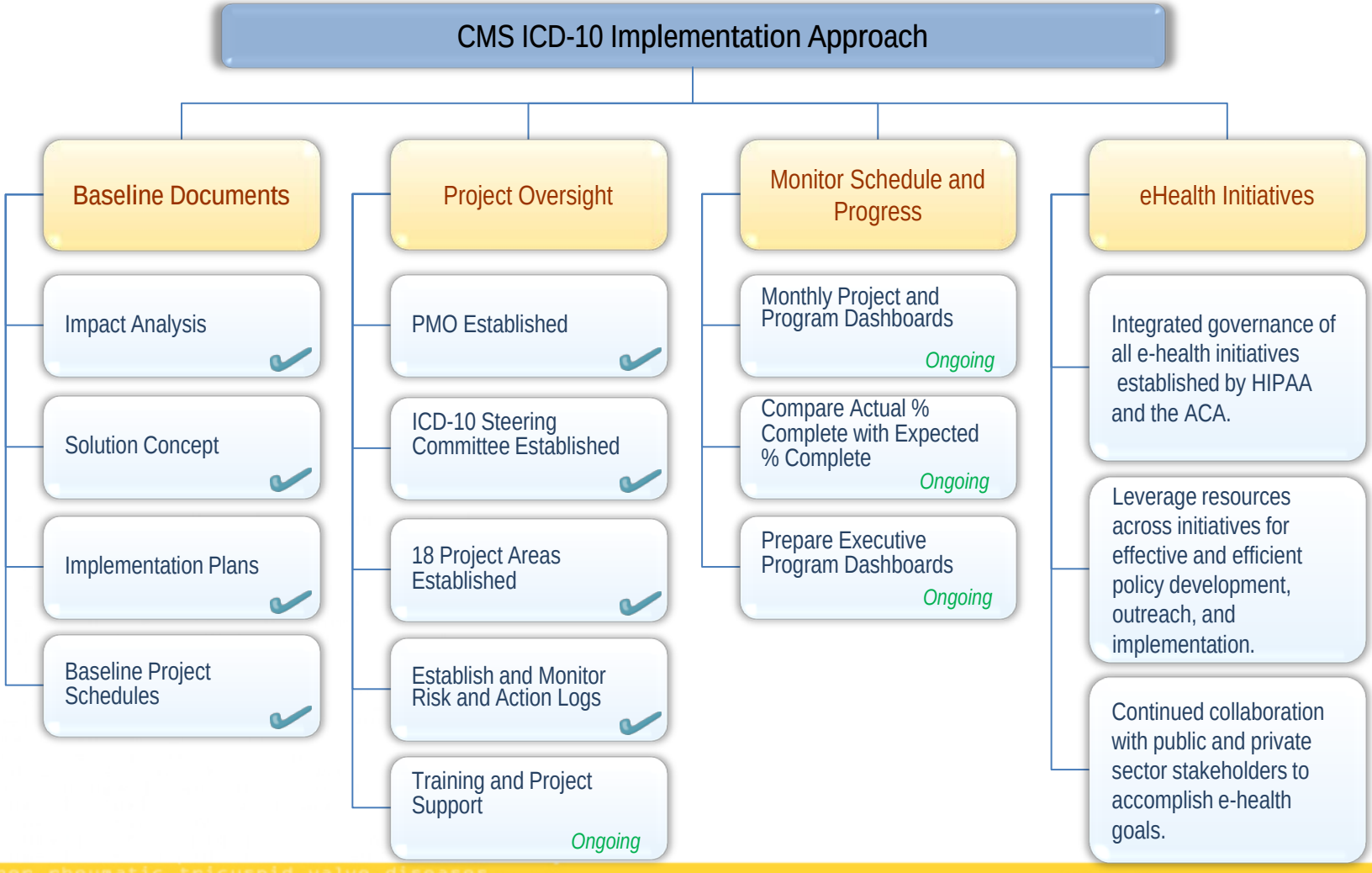
Providers

- Health plans, clearinghouses, large physician practices and hospitals are on target for ICD-10 implementation.
- CMS is providing small physician practices with additional technical assistance.

Vendors

- Vendors are having discussions with their customers to ramp up ICD-10 efforts.

CMS ICD-10 PMO Approach



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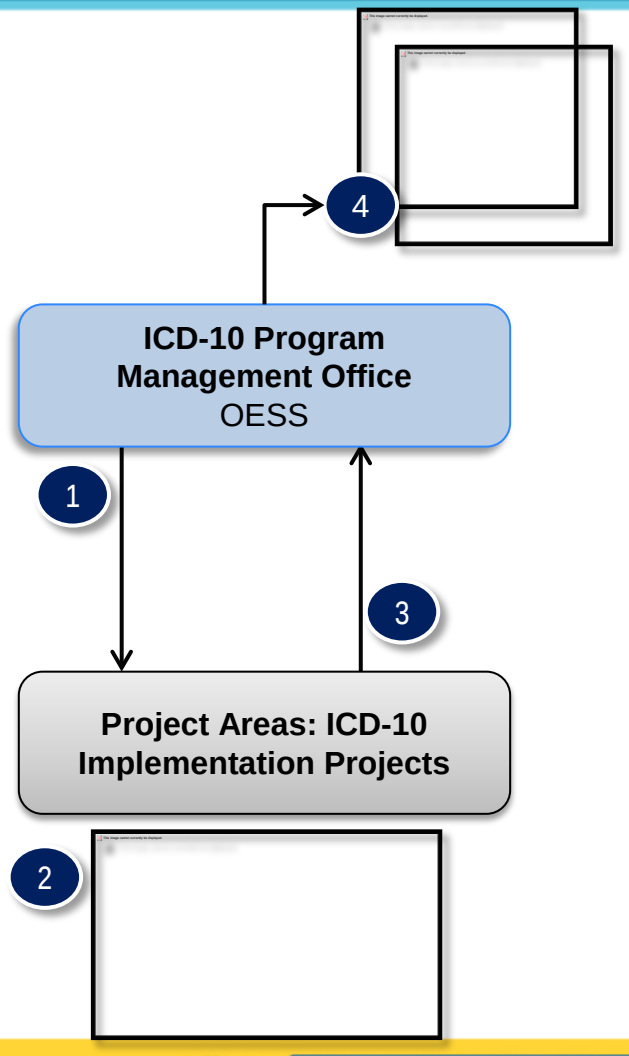
CMS ICD-10 Reporting Structure

- Project Areas report schedule updates, risk, issues to the PMO.
  1. The PMO distributes a Project Input Dashboard every two weeks.
  2. The Project Area Lead uses the *Project Input Dashboard* to update the schedule and communicate risks and submits to the PMO.
  3. The Project Area Lead submits the *Project Input Dashboard* to the PMO.
  4. The PMO aggregates the input and:
     - Updates the master schedule
     - Creates *Program Dashboards* and reporting for the Steering Committee



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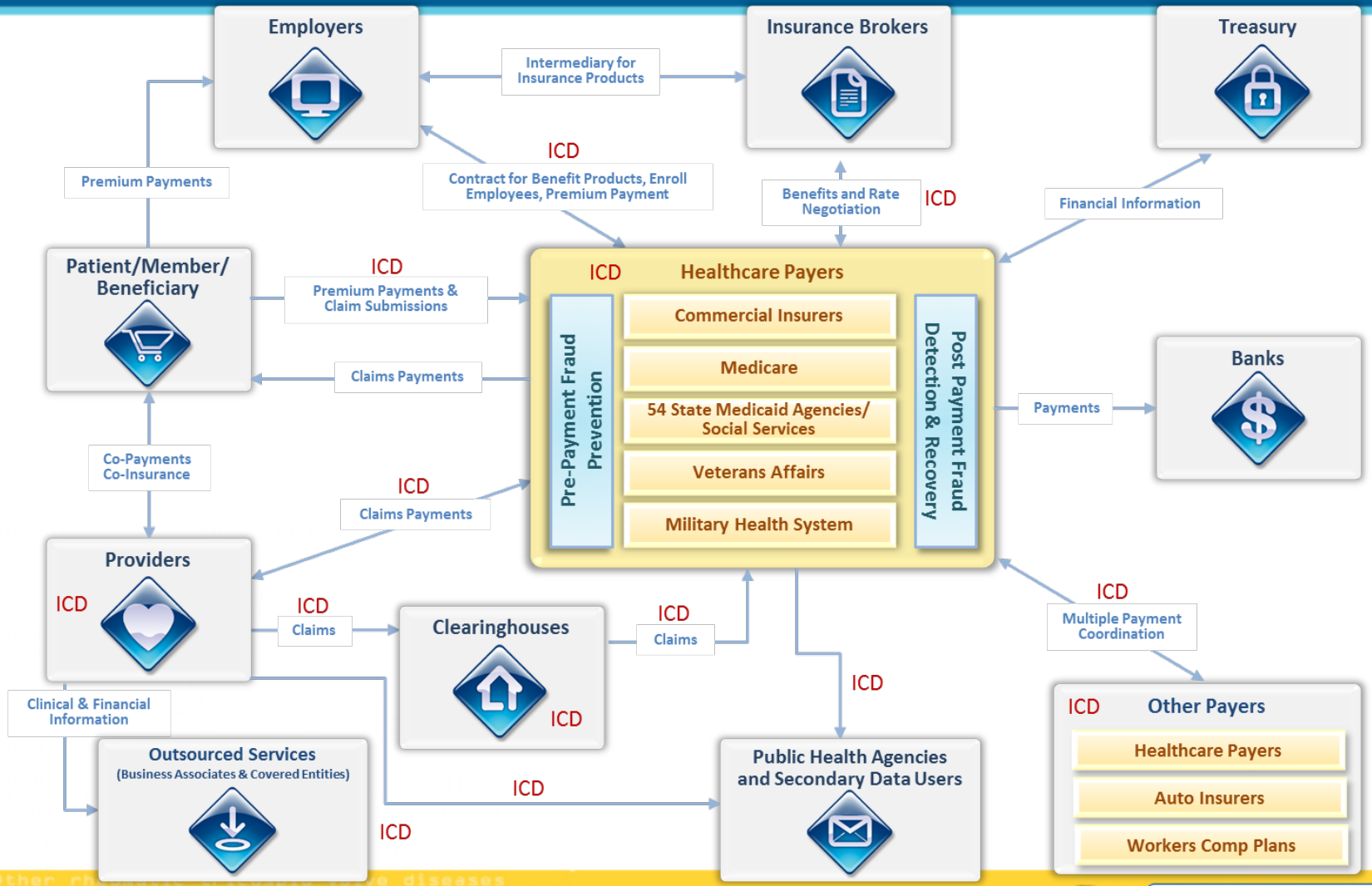
ICD-10 Impact Across the Industry



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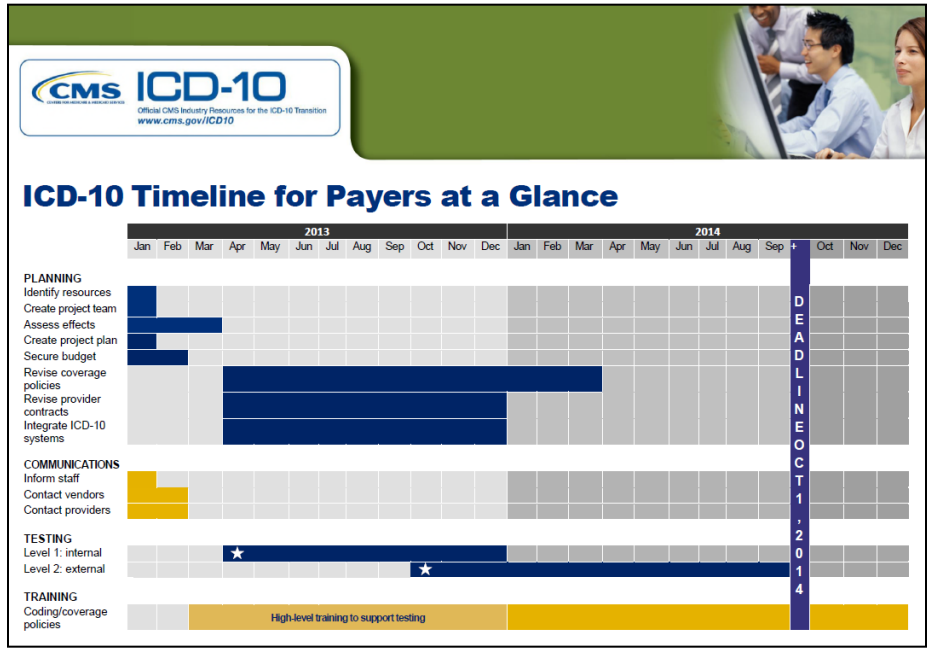
ICD-10 Timeline for Providers and Payers



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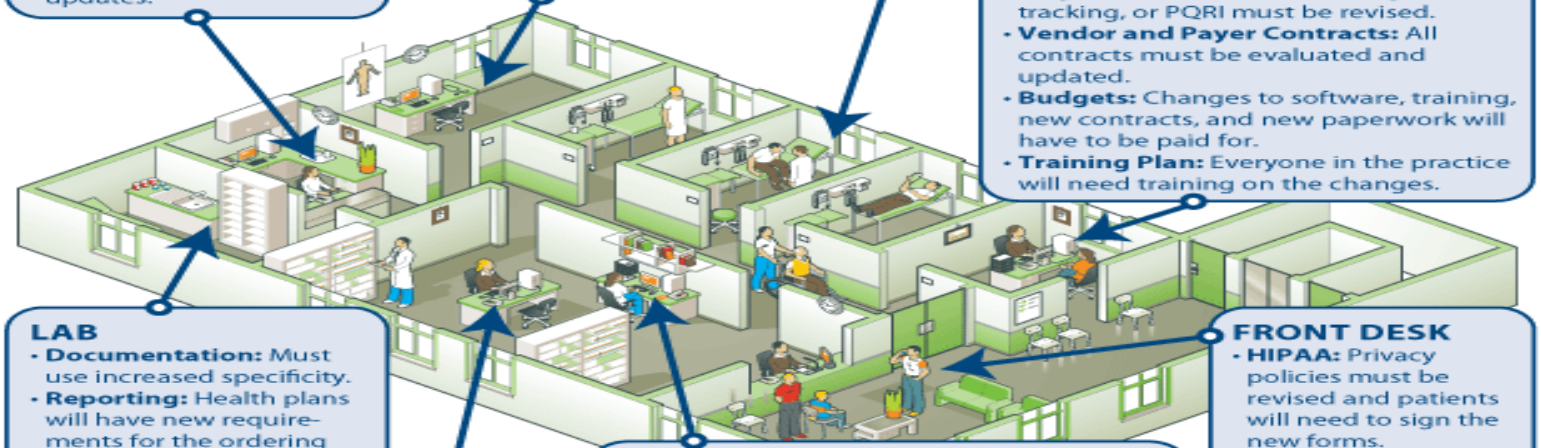
ICD-10 and Physician Practices



CLINICAL
- **Patient Coverage:** Health plan policies, payment limitations, and new ABN forms.
- **Superbills:** Revisions required and paper superbills may be impossible.
- **ABNs:** Health plans will revise all policies linked to LCDs or NCDs, etc., ABN forms must be reformatted, and patients will require education.

PHYSICIANS
- **Documentation:** The need for specificity dramatically increases by requiring laterality, stages of healing, weeks in pregnancy, episodes of care, and much more.
- **Code Training:** Code increases from 17,000 to 140,000. Physicians must be trained.

NURSES
- **Forms:** Every order must be revised or recreated.
- **Documentation:** Must use increased specificity.
- **Prior Authorization:** Policies may change, requiring training and updates.

MANAGERS
- **New Policies and Procedures:** Any policy or procedure associated with a diagnosis code, disease management, tracking, or PQRI must be revised.
- **Vendor and Payer Contracts:** All contracts must be evaluated and updated.
- **Budgets:** Changes to software, training, new contracts, and new paperwork will have to be paid for.
- **Training Plan:** Everyone in the practice will need training on the changes.

LAB
- **Documentation:** Must use increased specificity.
- **Reporting:** Health plans will have new requirements for the ordering and reporting of services.

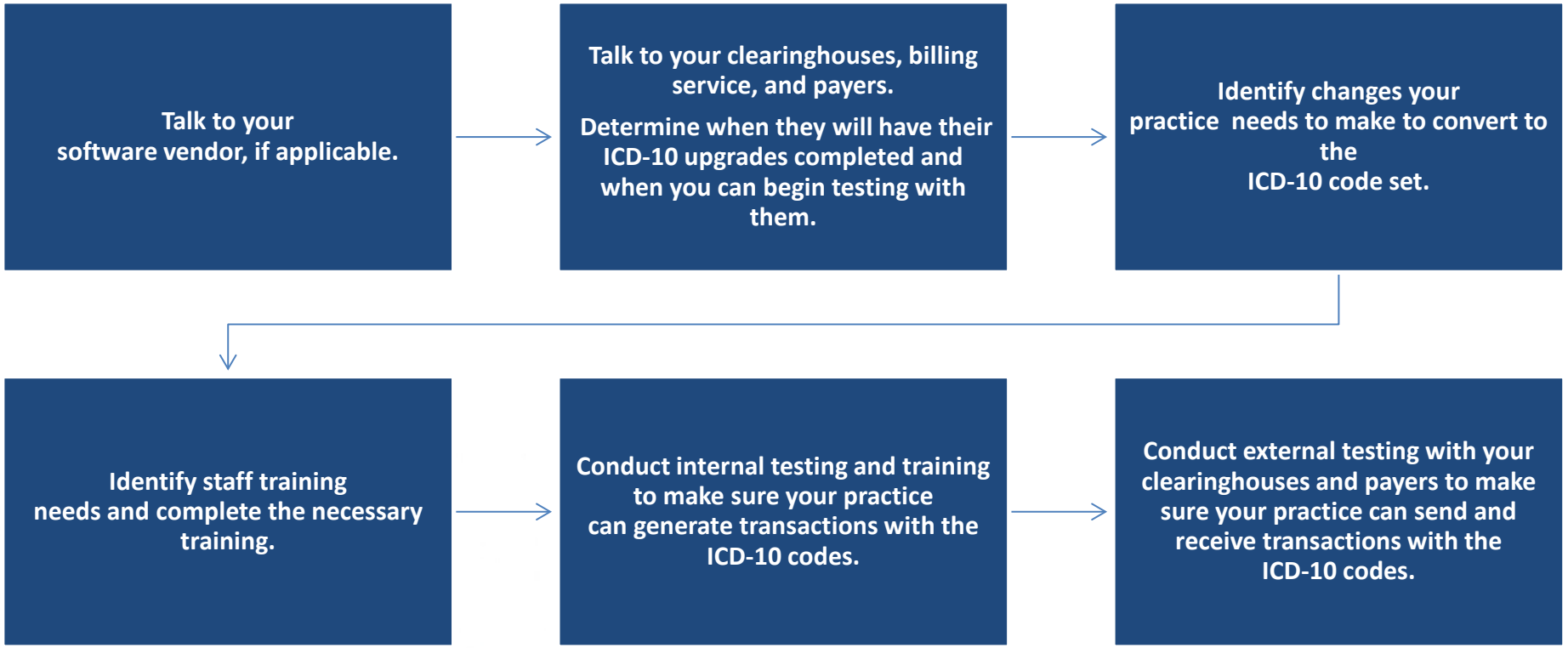
FRONT DESK
- **HIPAA:** Privacy policies must be revised and patients will need to sign the new forms.
- **Systems:** Updates to systems may impact patient encounters.

BILLING
- **Policies and Procedures:** All payer reimbursement policies may be revised.
- **Training:** Billing department must be trained on new policies and procedures and the ICD-10-CM code set.

CODING
- **Code Set:** Codes will increase from 17,000 to 140,000. As a result, code books and styles will completely change.
- **Clinical Knowledge:** More detailed knowledge of anatomy and medical terminology will be required with increased specificity and more codes.
- **Concurrent Use:** Coders may need to use ICD-9-CM and ICD-10-CM concurrently for a period of time until claims are resolved.

Source: AAPC/Ingenix

What Should You Do to Prepare?



Helpful Links:
http://www.himss.org/library/icd-10/playbook?navItemNumber=13480
https://implementicd10.noblis.org/wp-uploads/2013/03/VendorChecklist_smallmed.pdf

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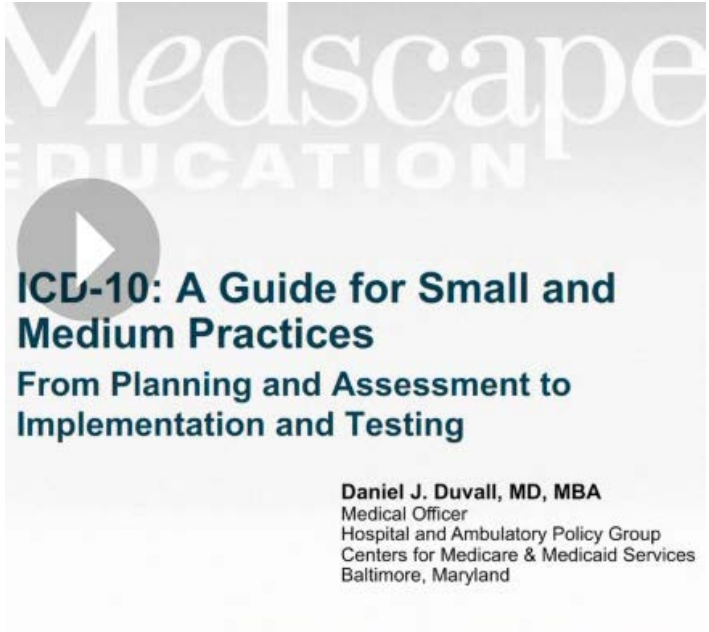
Medscape Modules on ICD-10

- Two video lectures
  - ICD-10: A Guide for Small and Medium Practices
  - ICD-10: A Guide for Large Practices
- Expert article
  - *Transition to ICD-10: Getting Started*



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Latest News

Email Updates

Provider Resources

Payer Resources

Vendor Resources

GEMS

ICD-9 Coordination and Maintenance Committee

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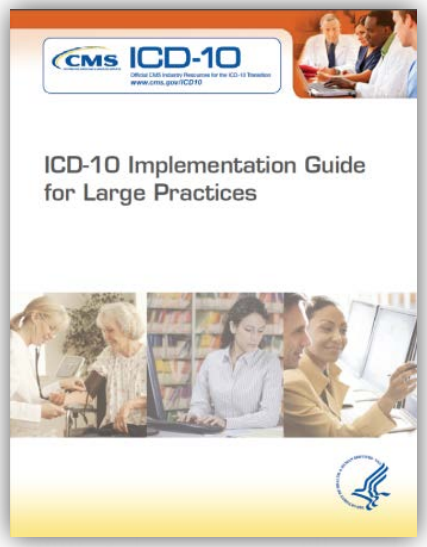
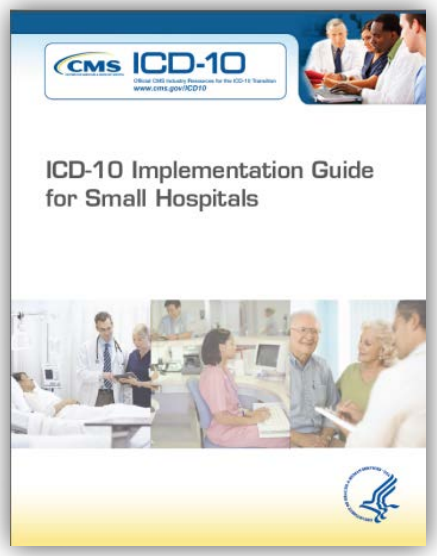
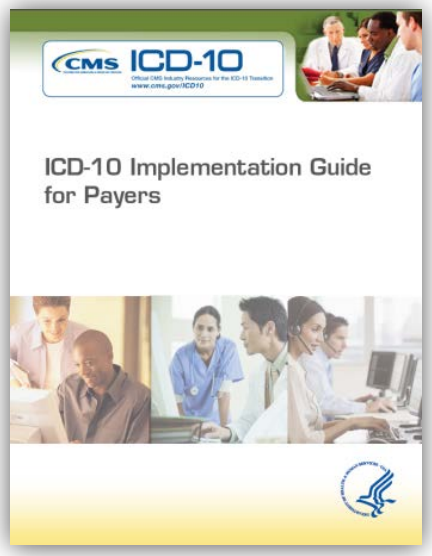
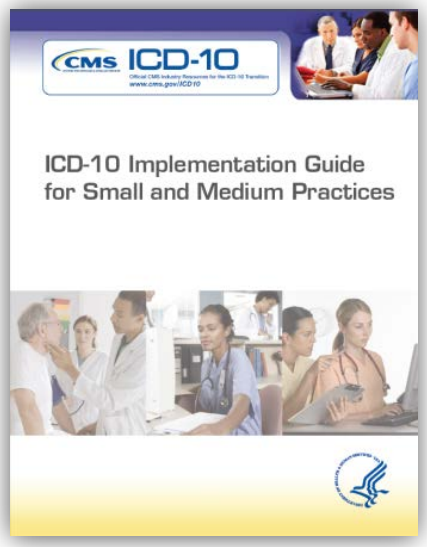
Implementation Guides









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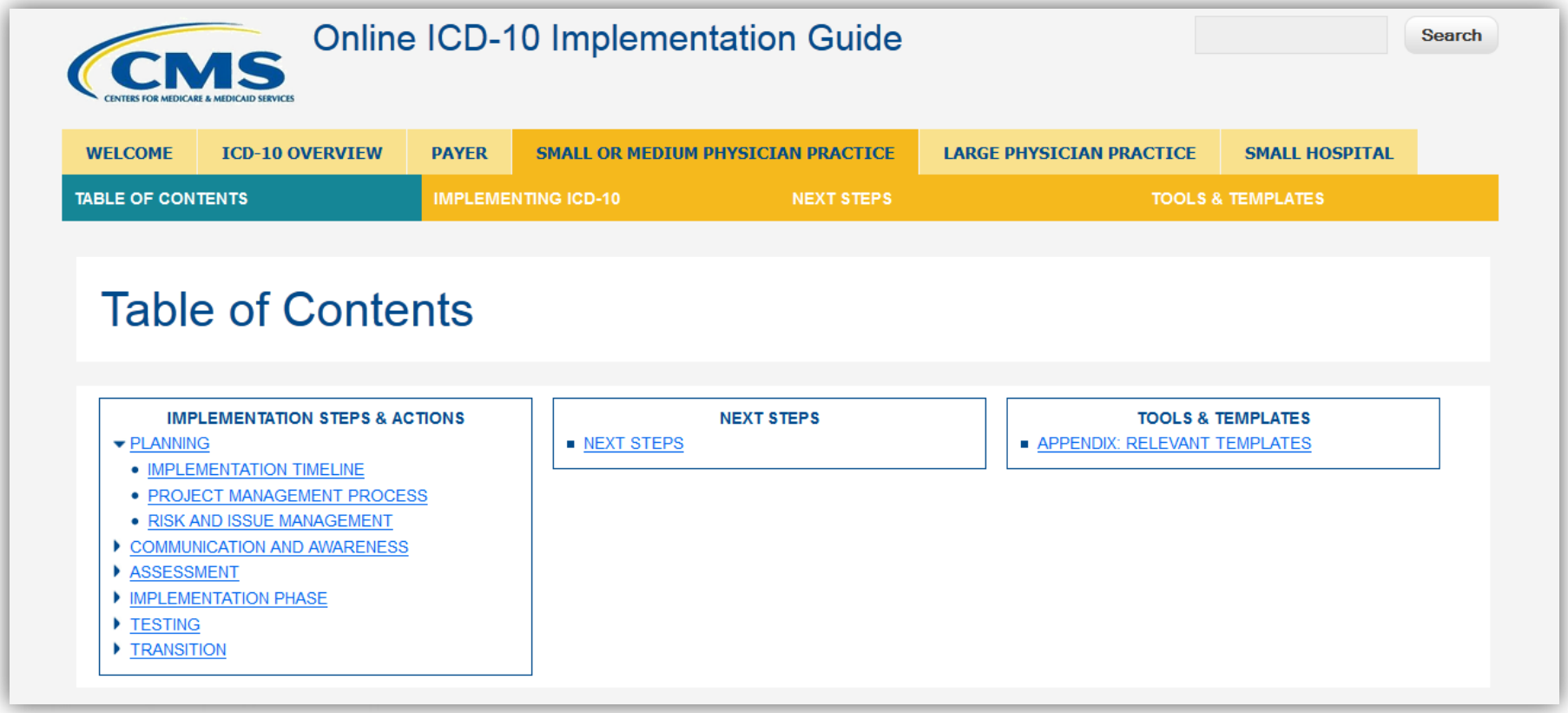
Online ICD-10 Implementation Guide (in development)

Online ICD-10 Implementation Guide Contents



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ICD-10 Resources

ICD-10 Website

- http://www.cms.gov/Medicare/Coding/ICD10/index.html

Implementation Guides

- https://implementicd10.noblis.org

Mapping (GEMs)

- **GEMs Crosswalk documents**
  - http://www.cms.gov/Medicare/Coding/ICD10/2013-ICD-10-CM-and-GEMs.htmlf
- **GEMs 2013 General Equivalence Mappings** (Technical Document (zip file)
  - http://cms.hhs.gov/Medicare/Coding/ICD10/2013-ICD-10-PCS-GEMs.html

ICD-10 Resources (cont'd)

Medicare Learning Network Articles

- http://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNGenInfo/index.html?redirect=/mlngeninfo

ICD-10 National Provider Calls

- http://www.cms.gov/Medicare/Coding/ICD10/CMS-Sponsored-ICD-10-Teleconferences.html

National Coverage Determinations (NCDs)

- http://www.cms.gov/medicare-coverage-database/overview-and-quick-search.aspx

Medicare Learning Network

- Materials and associated CRs available free on CMS web site for selected NCDs

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State Medicaid Agencies
ICD-10 Implementation

Working With the State Medicaid Agencies

- **Quarterly Online ICD-10 Self-Assessments**
  - High level reports and graphics to help guide technical assistance
- **ICD-10 Implementation Handbook**
  - Online tool providing SMA specific information to assist in ICD-10 Implementation
- **State ICD-10 Collaboration Site**
  - Online community and repository for State Medicaid Agencies to communicate, collaborate, and innovate in the successful implementation of ICD-10
- **ICD-10 Bi-Weekly State Forum**
  - Conference call that allows CMS and States to discuss current issues related to ICD-10, and provides a vehicle for State-to-State collaboration on best practices and lessons learned in ICD-10 implementation
- **ICD-10 Site Visit Training**
  - General and specific training geared to assist the SMA's ICD-10 implementation efforts
- **ICD-10 Policy Briefs**
  - Demonstrations of how ICD-10 supports the Triple Aim through state programs for 9 different policies
- **Health Condition Categories**
  - A foundation for SMAs to define health conditions in alignment with the needs of their specific agency

Health Condition Categories

- Affective Disorders
- Anxiety Disorders
- Attention Deficit Disorders
- Autism Spectrum Disorders
- Schizophrenia
- Substance Abuse
- Coronary Heart Disease
- Heart Failure
- Hypertension
- Myocardial Infection
- Cleft Lip/Palate
- Cerebral Palsy
- Diabetes Mellitus
- Hemophilia
- Leukemia
- AIDS/HIV
- Hepatitis
- Lung Cancer
- Brain Injury
- Chronic Dementia
- CVA
- Epilepsy
- Fetal Maturity/ Development
- High Risk Pregnancy
- Asthma
- COPD
- End-Stage Renal Disease
- Male related Conditions
- Female related Conditions
- Hip Fracture

- Defines 30 health conditions and code sets universally important to State Medicaid Agencies
- Informs ICD-10 transition business and operational requirements
- End users: Medical staff, policy personnel, coding professionals, coding auditors, reporting and business analysts

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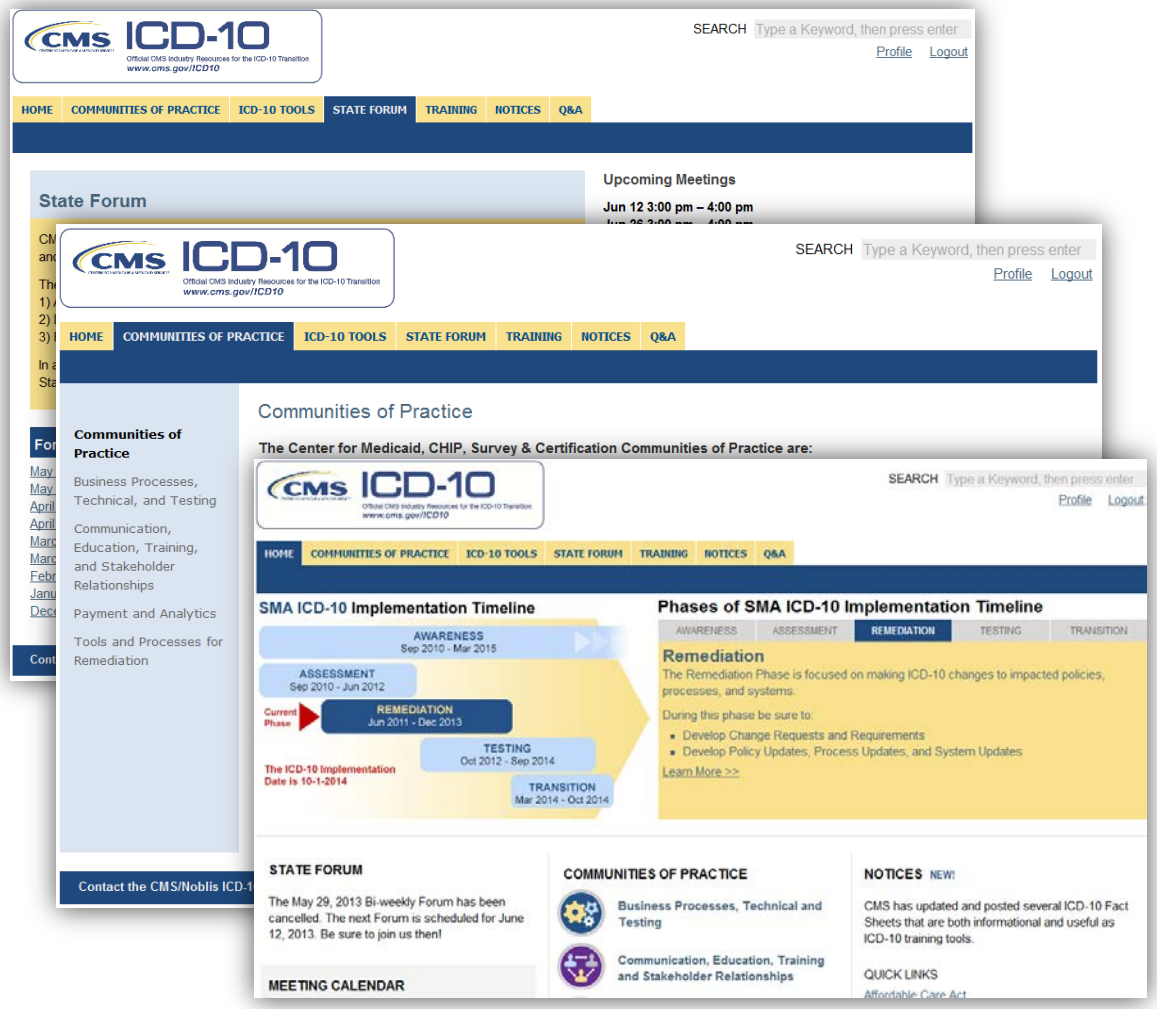
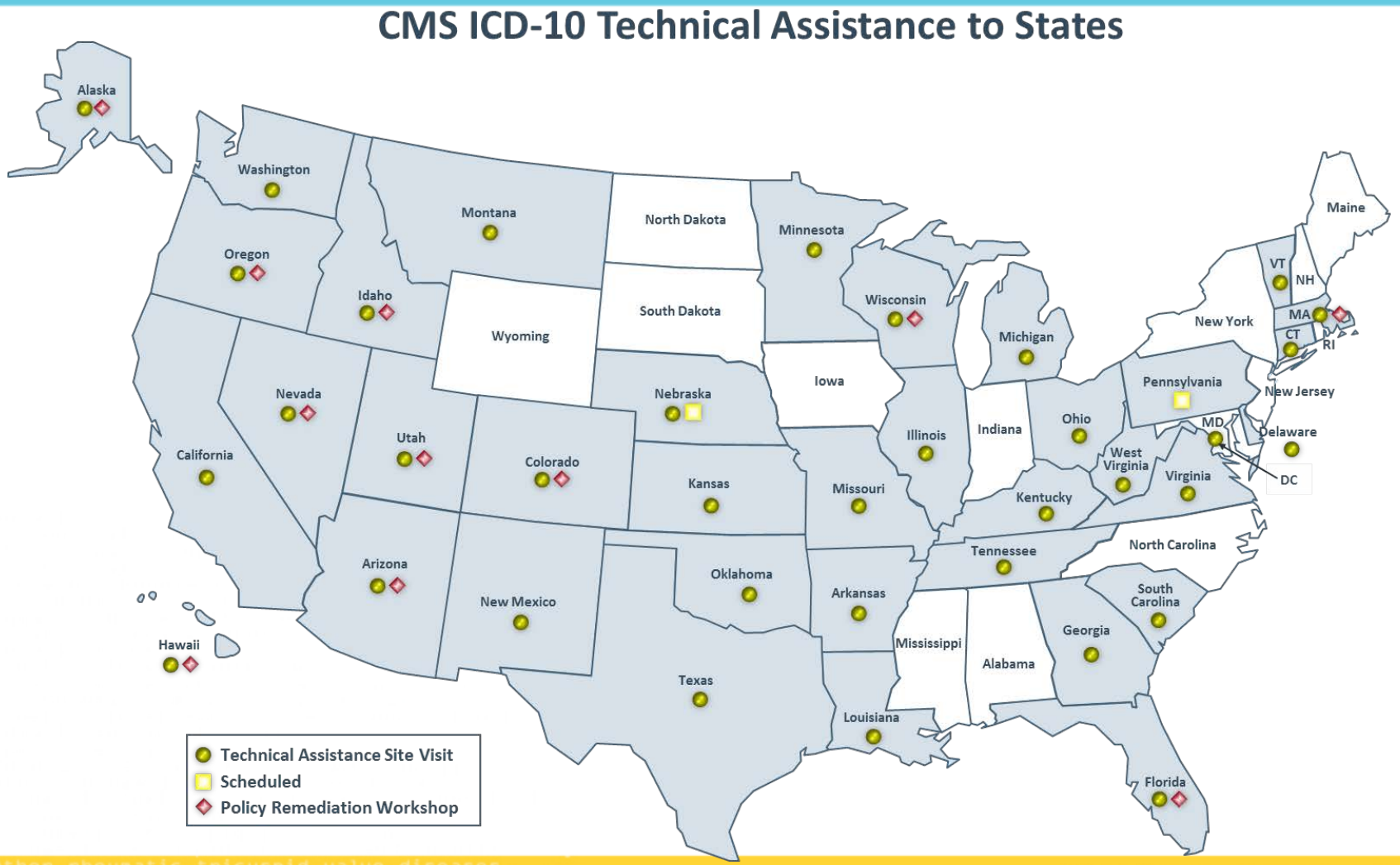
State Medicaid Agencies ICD-10 Collaboration Site

- Provides an online community and repository for State Medicaid Agencies
- Provides SMA related ICD-10 resources from CMCS and SMAs
- Includes calendar of events for Medicaid ICD-10



Technical Assistance & Training



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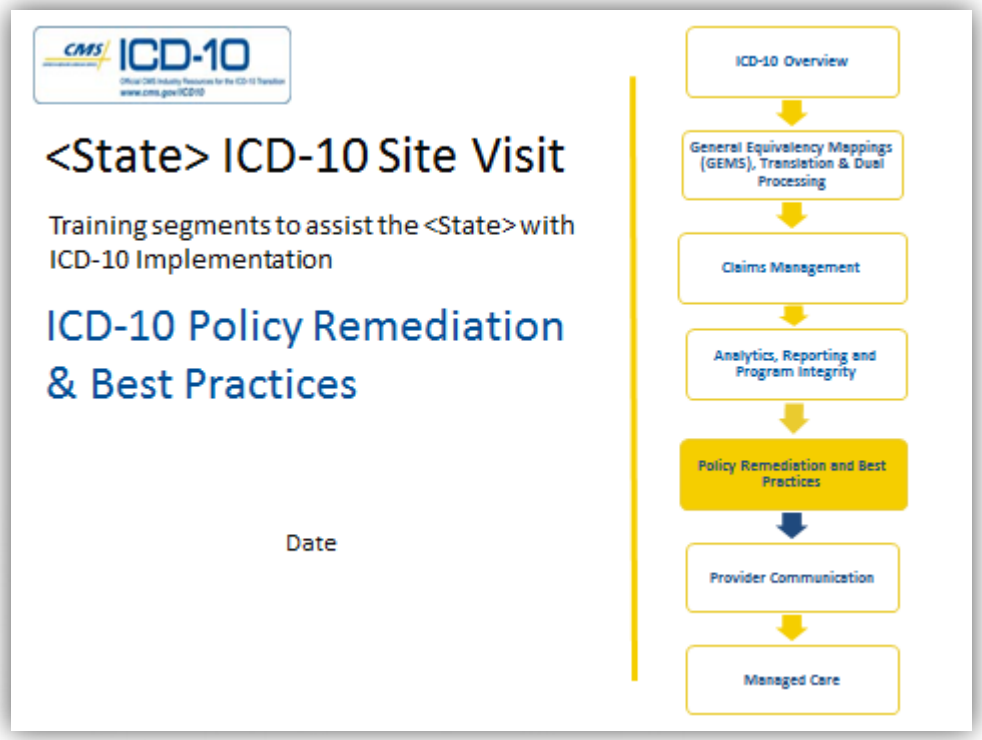
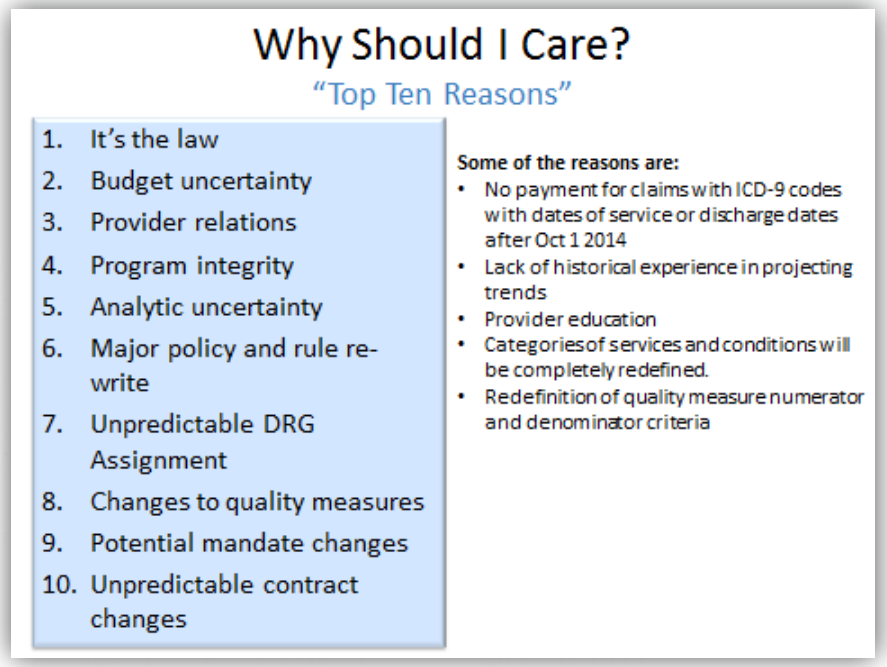
SMA ICD-10 Technical Assistance & Training

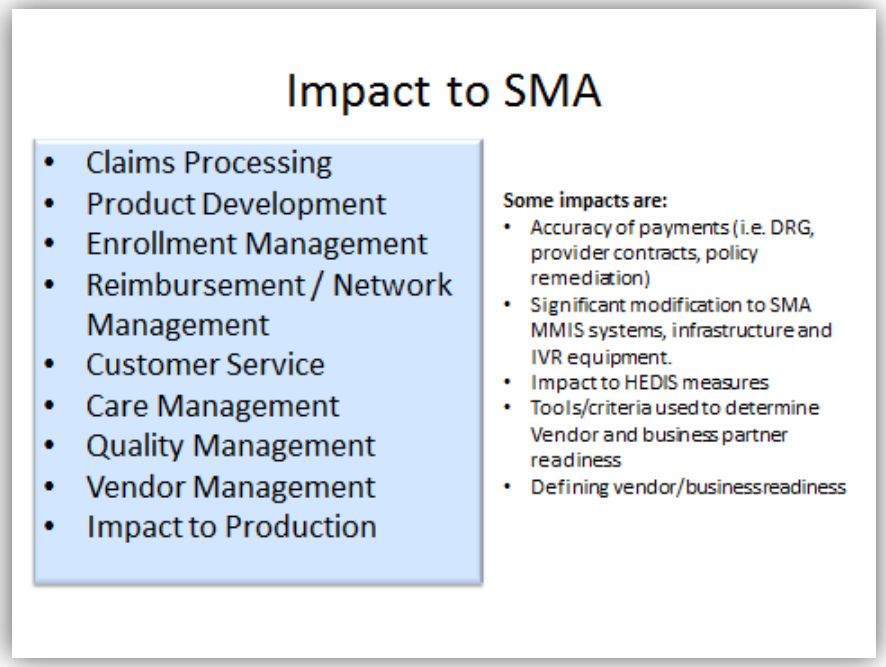


- Site Visits are customized to each state's needs and progress
  - 8 Training Modules available for the states to choose from
- Conducted Regional Office visits
- Conducted 29 State Site visits (6 additional scheduled)
- Conducted 5 Policy Remediation Site visits (5 additional scheduled)

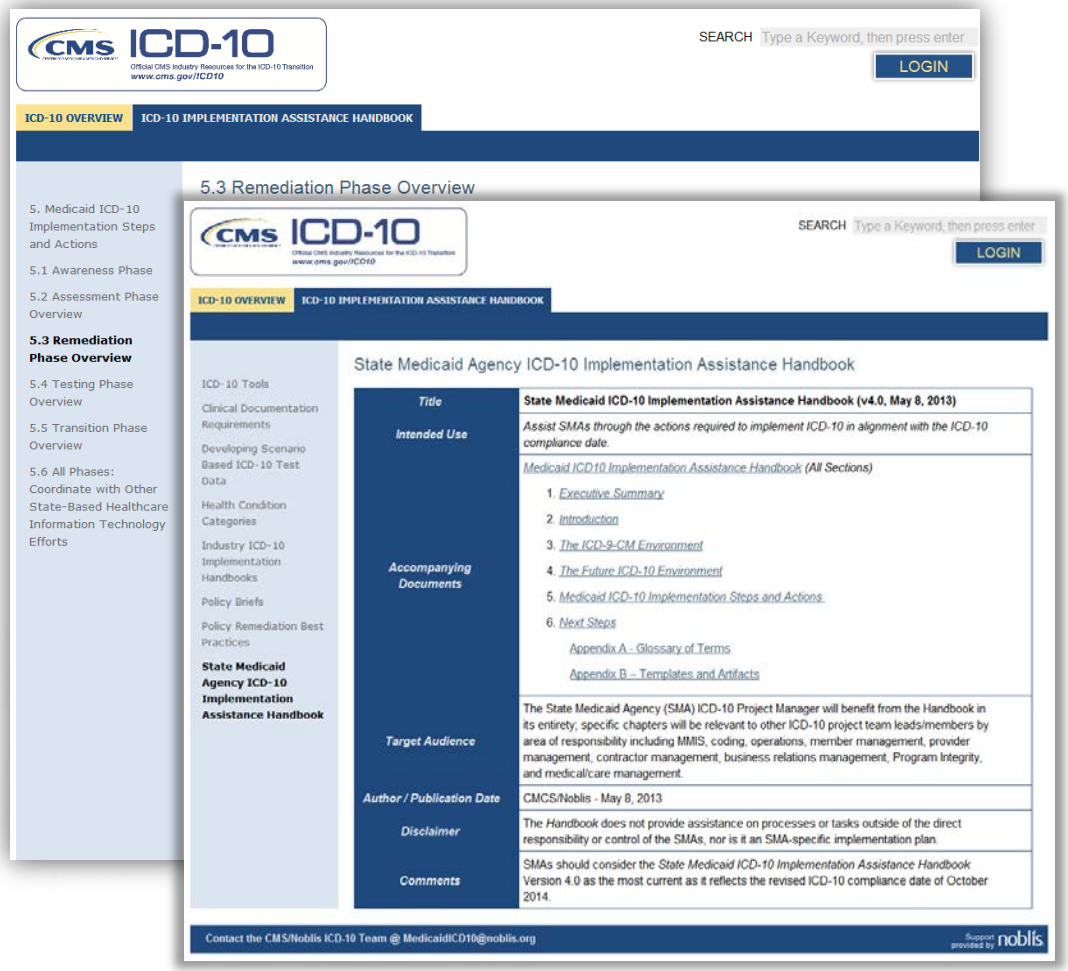
ICD-10 SMA Site Visit Training Content

- Illustrates some of the key business reasons that executives, directors, managers and all aspects of the organization should care about the implementation of ICD-10.
- Identifies the SMA core business functions and the ICD-10 impact.





ICD-10 State Medicaid Agency Implementation Handbook

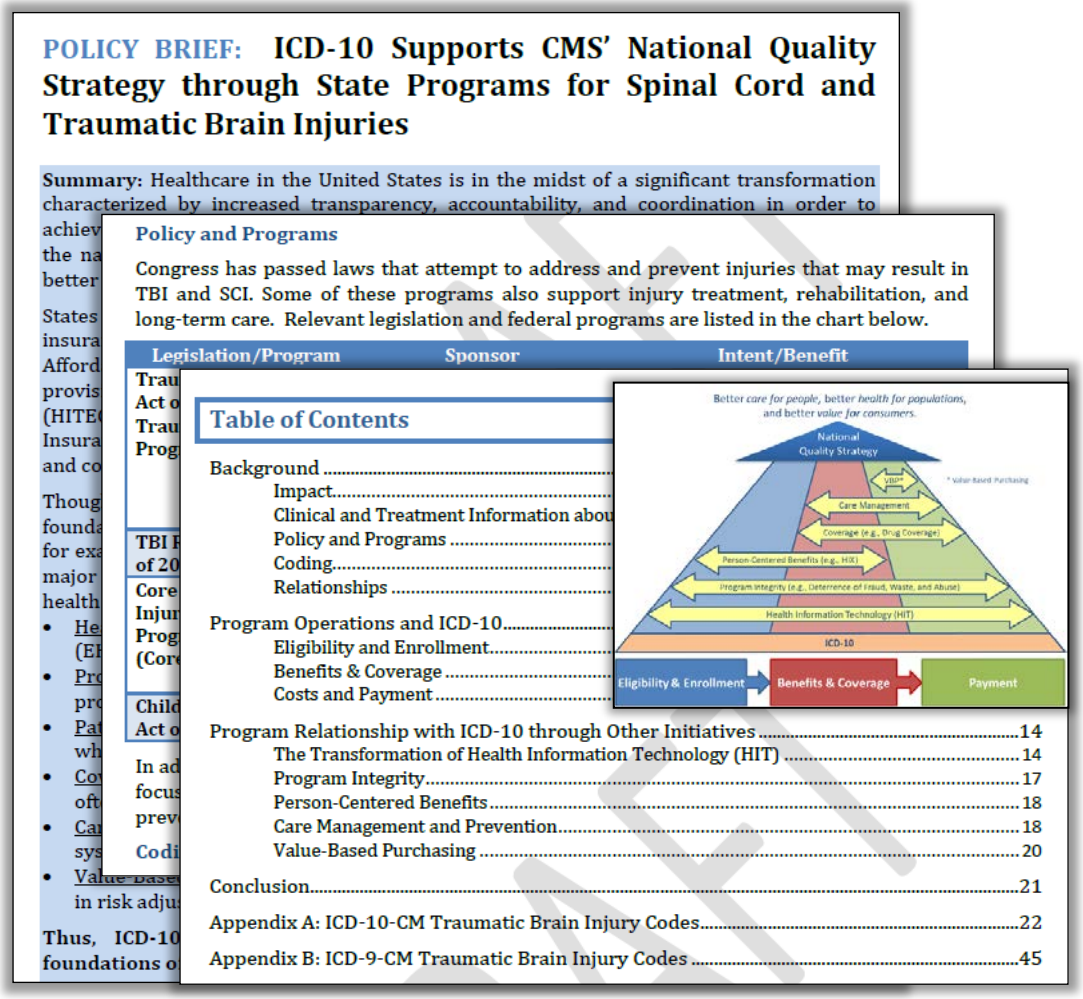


- Contains information on the following core topics:
  - Limitations of the current ICD-9-CM code set
  - Benefits of implementing ICD-10
  - ICD-10 milestones
  - Key activities
  - Strategies and activities required to implement ICD-10 during the five implementation phases.

Nine Policy Briefs Show How ICD-10 Supports Healthcare Transformation for:

- CHIP
- Pregnancy
- Breast & Cervical Cancer Prevention
- HIV/AIDS
- Alzheimer's Disease
- Autism Spectrum Disorders
- Traumatic Brain and Spinal Cord Injuries
- Intellectual Disability
- Coordination of Care

…in State Medicaid Programs



POLICY BRIEF: ICD-10 Supports CMS' National Quality Strategy through State Programs for Spinal Cord and Traumatic Brain Injuries

Summary: Healthcare in the United States is in the midst of a significant transformation characterized by increased transparency, accountability, and coordination in order to achiev
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Policy and Programs

Congress has passed laws that attempt to address and prevent injuries that may result in TBI and SCI. Some of these programs also support injury treatment, rehabilitation, and long-term care. Relevant legislation and federal programs are listed in the chart below.

Legislation/Program	Sponsor	Intent/Benefit
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TBI P of 20		
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For More Information

CMS Point of Contact

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CMS ICD-10
Official CMS Industry Resources for the ICD-10 Transition
www.cms.gov/ICD10